

# Cleaning and Maintenance

## Kaindl Aqua Pro Supreme Laminate

### Maintenance

- For everyday cleaning purposes it is sufficient to vacuum the floor or sweep it with a soft brush.
- Wipe up any spills immediately.
- To clean your Kaindl laminate floor, we recommend using Kaindl Cleaner (diluted to 4 bottle capfuls per 8–10 litres of water) with a clean, well-wrung mop. Excessive moisture should be avoided, and water should never be left to soak on the surface.
- Never use scouring agents, wax or polish.
- Stronger contamination such as tar, grease, oil, dyes, waxes, marker pens, pet mishaps or food / beverages containing strong dyes may under certain conditions migrate under the top protective layer causing irreparable damage. Please contact the retailer your Kaindl flooring was purchased from for specialist advice.
- **Steam Mops (of any kind) should not be used on this flooring – using them will void the manufacturer's warranty.**

### Scratch Prevention

- Use non staining felt pads on all chair and table legs. Rolling furniture and rolling desk chairs should be fitted with soft chair castors.
- Use dirt stop mats (non rubber backed) at all external doors. Ensure these are kept clean to stay effective.
- Rubber can permanently stain laminate flooring. Avoid using rubber- backed mats, furniture feet, wheels or shoe soles made of rubber on your laminate, this can cause staining of your floor.
- Do not drag heavy appliances or furniture across your floor.
- Pet nails can scratch your floor, make sure your pets nails are trimmed regularly.
- Pointed heels can cause damage to your floor.

### Sun Protection

- Floor-to-ceiling windows combined with New Zealand's intense UV exposure can cause floor surface temperatures to exceed 70°C. To protect your Kaindl laminate flooring, it's essential to manage interior conditions. Ideal indoor temperatures of approx. 20–22°C, and relative humidity of approx. 50–60%. Use window treatments such as curtains, blinds, tinting, or external shading like awnings to reduce direct sunlight exposure. Extreme heat, sudden temperature changes, or high humidity can lead to expansion issues such as gapping, lipping, or surface cracking. Prolonged exposure to direct sunlight may also result in colour fading over time.

### Special Instructions

- Avoid using aerosol sprays or silicone based products, as they may result in the floor becoming slippery.
- Minor damage such as cracks or impressions can be easily repaired with a Repair Kit in the matching shade.
- Avoid placing heavy items that could prevent the floor from floating and expanding or contracting naturally, such as aquariums, pool tables, or bookcases.
- Kaindl laminate flooring should not require any special after- treatment. Never use abrasive cleaners, waxes, oils, polishes, or other film-forming agents on Kaindl laminate flooring.

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