



Care & maintenance guide.

2025



How to care for your
Woodland Lifestyle
flooring.

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Laminate

Protect your laminate floor with our easy maintenance steps to ensure a beautiful floor for many years to come.

REGULAR MAINTENANCE

Remove dust and debris using a vacuum cleaner with a soft brush or a soft and dry microfibre mop.

When necessary, use a well-wrung-out damp cloth to spot clean the surface. Wet mopping is not recommended, as prolonged exposure to water can damage laminate flooring.

For a deeper clean, use a well-wrung, microfibre mop or the Bona Mop with Bona Laminate Cleaner, following the direction of the plank grain. Any cleaning solution other than Bona must be approved by Woodland Lifestyle.

IMMEDIATE CARE

Woodland Lifestyle Laminate Flooring is resistant to most stains and is easy to clean in most scenarios, but prompt attention to spills is always recommended to prevent permanent marks.

For fresh spills, act quickly—blot liquids with a dry cloth and wipe any remaining residue using a well-wrung microfibre cloth. Any remaining marks can be cleaned using Bona Laminate Floor Cleaner.

For more stubborn stains, such as permanent marker, nail polish, or blood, a diluted solution of methylated spirits may be used sparingly. Always wipe the area thoroughly afterward to remove any residue, and avoid using methylated spirits on or near joins whenever possible.



TIPS FOR CARING FOR YOUR LAMINATE FLOOR

- Place entrance mats to reduce dirt, grit, and moisture, but avoid mats with rubber or latex backings, which may cause staining.
- Woodland Lifestyle laminate flooring has a durable, water-resistant surface, but spills should be wiped up promptly to prevent damage.
- Avoid cleaning products containing oil, wax, bleach, or soap, as they can leave residue or film. Do not use abrasive cleaners or scouring pads that may damage the surface.
- Laminate flooring cannot be sanded or refinished; small dents or scratches can be treated with a laminate repair kit.
- Never drag or slide heavy furniture across the floor, this can lead to scuffing and permanent marks. Use floor protectors under all furniture legs, and clean regularly to remove trapped dirt or grit that could scratch the floor.
- Although laminate is less prone to fading than some finishes, areas with direct sun exposure may discolour over time. Protect your floor from sunlight with UV window treatments, curtains, or blinds.
- Trim pet nails regularly to avoid scratches.
- Never use steam mops, steam cleaners, or robot/electric mops on laminate flooring.
- Additional care may be needed in commercial settings, contact our technical support team for advice.

Vinyl Plank

Maintain the quality and appearance of your vinyl plank floors with easy, regular care.

REGULAR MAINTENANCE

Regularly sweep or vacuum the floor to remove loose dirt and grit, using only vacuums without beater bars to prevent surface damage. Where necessary, use a well-wrung microfibre cloth to spot clean.

For wet cleaning, use a well-wrung microfibre flat mop or Bona Mop with pH-neutral, non-abrasive cleaners formulated for vinyl floors, such as Bona Vinyl Floor Cleaner.

IMMEDIATE CARE

While Woodland Lifestyle vinyl plank flooring is waterproof, standing liquids should not be left on the surface, as they can still cause staining or damage over time. Wipe up spills promptly with a soft cloth or paper towel, avoiding rubbing, which can spread the liquid.

For scuff marks, simply rub with a dry cloth.

Substances such as tar, grease, oils, dyes, wax, ink, pet accidents, or strongly coloured foods and drinks (e.g., mustard, curry, coffee, tea, cordial) may permanently stain the wear layer if not addressed quickly.



TIPS FOR CARING FOR YOUR VINYL PLANK FLOOR

- Place non-rubber-backed mats at all external entrances to help prevent dirt, grit, and potential staining from driveways. Avoid rubber-backed mats, as chemicals in the rubber can react with the floor over time, causing permanent discolouration.
- Woodland Lifestyle vinyl plank flooring is waterproof, but spills should be wiped up promptly. The longer spilled materials are left on the floor, the greater the risk of staining.
- Do not use vinegar, polishes, waxes, oil soaps, abrasive cleaners, solvents, solvent-based cleaners, harsh detergents, or “mop and shine” products as they leave behind a residue.
- Vinyl plank flooring cannot be sanded or refinished. Minor scratches or uneven gloss can be professionally restored through machine buffing at high speed (around 450 rpm with a red pad).
- Never drag or slide heavy furniture across the floor, this can lead to scuffing and permanent marks. Use floor protectors under all furniture legs, and clean regularly to remove trapped dirt or grit that could scratch the floor.
- Protect your flooring from sunlight in areas with direct sun exposure by using UV window treatments, curtains, or blinds.
- Trim pet nails regularly to avoid scratches.
- Never use steam mops or steam cleaners.
- Additional care may be needed in commercial settings, contact our technical support team for advice.

Hybrid

Effortless care tips to keep your hybrid flooring clean and looking its best.

REGULAR MAINTENANCE

Regularly sweep with a soft broom or vacuum to remove loose dirt and grit that could scratch the floor. If using a vacuum, ensure it is suitable for hard floors, with the power brush turned off and a proper dust filter fitted. Spot clean as needed with a well-wrung microfibre cloth.

For wet cleaning, use a slightly damp mop with a pH-neutral floor cleaner, such as Bona Hybrid/Vinyl Cleaner, to remove footprints, dirt, and surface marks. Always mop in the direction of the grain to prevent streaking.

IMMEDIATE CARE

For immediate care of hybrid flooring, promptly wipe up any spills using a microfibre cloth and soak up excess liquids with paper towels or a dry cloth.

Wet cleaning is safe, as the flooring is waterproof, but you should never flood the floor, as excess water can still cause staining or damage over time.

While the hybrid flooring resists most stains, substances such as tar, grease, oil, wax, dyes, marker pens, or strongly coloured foods and drinks (e.g., mustard, curry, coffee, tea, or cordial) can permanently stain the wear layer if not cleaned quickly.



TIPS FOR CARING FOR YOUR HYBRID FLOOR

- Place non-rubber-backed mats at all external entrances to help prevent dirt, grit, and potential staining from driveways. Avoid rubber-backed mats, as chemicals in the rubber can react with the floor over time, causing permanent discolouration.
- Avoid flooding the floor or using excess water, while Woodland Lifestyle Hybrid flooring is waterproof, spills should be cleaned promptly as the longer spilled materials are left on the floor, the greater the risk of staining.
- Do not use vinegar, polishes, waxes, oil soaps, abrasive cleaners, solvents, solvent-based cleaners, harsh detergents, or “mop and shine” products as they leave behind a residue.
- Never drag or slide heavy furniture across the floor, this can lead to scuffing and permanent marks. Use floor protectors under all furniture legs, and clean regularly to remove trapped dirt or grit that could scratch the floor.
- For wheeled furniture, use broad-surface, non-staining casters (at least 50mm in diameter) to reduce wear and tear.
- Prevent contact with paint, dyes, or harsh chemicals, which can cause permanent damage.
- Protect your floor from prolonged direct sunlight with blinds, curtains, or UV window film, as excessive heat and UV exposure may cause discolouration or plank movement.
- Trim pet nails regularly to avoid scratches.
- Never use steam mops or steam cleaners.
- Additional care may be needed in commercial settings, contact our technical support team for advice.

Bamboo

Preserve the natural beauty of your bamboo flooring with our easy maintenance tips for long-lasting appeal.

REGULAR MAINTENANCE

Use a vacuum cleaner with a soft-brush to remove excess dirt and debris from your floor. Wet mopping is not recommended, as it can damage bamboo flooring.

When necessary, use a well-wrung cloth or a Bona Mop with Bona wood floor cleaner to gently clean the surface, ensuring the floor is dry within 30 seconds. Never use excess water, and promptly clean up any spills to protect your flooring.

IMMEDIATE CARE

Woodland Lifestyle Bamboo Flooring is easy to maintain, but spills and water should be cleaned promptly to prevent damage or staining.

Minor scratches may appear on the surface over time. Start by gently buffing them out with a soft cloth and Hardwood Floor Cleaner. With normal foot traffic and regular cleaning, light scratches often fade.

For deeper cleaning, use Bona Wood Floor Cleaner and wipe with a slightly damp microfibre cloth or mop, following the direction of the grain.

DAMAGED BOARDS

Check with your installer to see what option is best suited for your damaged floor.

1. Repair

Professionals can repair some gashes using floor putty and applying a new coating to the area.

2. Replace

A professional can replace a damaged board by cutting it out and gluing a trimmed replacement into place, securing it to a neighbouring board.

3. Refinish

Refinishing involves sanding the floor to remove scratches and dents, then applying a new protective coating. This is only suitable for Natural and Coffee, other bamboo colours will lose their colour finish if sanded.



TIPS FOR CARING FOR YOUR BAMBOO FLOOR

- Keep a few extra planks to replace any damaged boards in the future or to test new cleaning products.
- Minor scratches can occur on the surface; try buffing them out with a soft cloth. For major scratches or dents, use a floor repair kit before considering other repair options.
- Place area rugs and doormats at outdoor entrances to prevent dirt, sand, grit, and oils from being tracked in and scratching the floor.
- Bamboo flooring has properties similar to wood, so never leave water/liquids on the surface and clean up any spills promptly.
- Use felt floor protectors under heavy furniture such as tables, chairs, and couches, and PVC matting for chairs with castors.
- UV light may gradually soften or darken bamboo's natural colours. This is normal for natural flooring.
- Avoid stiletto heels, spiked shoes, or cleats, and keep pet claws trimmed.
- Never use steam mops, steam cleaners, or robot/electric mops on bamboo flooring.



Stain remedies

| Problem | Flooring | Solution |
|---|---|---|
| Grease stains or slippery surface from greasy residue | Laminate Hybrid Vinyl Plank Bamboo | Mop with a well-wrung microfibre cloth. For stubborn stains, use a well-wrung microfibre cloth, or Bona Mop with the recommended Bona cleaner for each product. |
| Rubber marks | Laminate Hybrid Vinyl Bamboo | For hard to remove rubber marks, try gently rubbing with a white eraser, without any leftover pencil marks. |
| Scuff marks | Laminate Hybrid Vinyl Plank Bamboo | Remove as fast as possible with a dry cloth. |
| Food or drink spills | Laminate Hybrid Vinyl Bamboo | Soak up excess liquid or remove food. Wipe the surface with a well-wrung cloth. For sticky or stubborn residues, repeat as needed or use a Bona Mop with the recommended Bona floor cleaner for each product. |
| Blood | Laminate Hybrid Vinyl Bamboo | Wipe with a well-wrung cloth immediately. For dried stains, rub with a dry cloth. |
| Urine | Laminate Hybrid Vinyl Bamboo | Remove any excess liquid immediately with a dry cloth or paper towels. Wipe off residue with a well-wrung cloth. |
| Nail polish, shoe polish, ink or makeup | Laminate Hybrid Vinyl Bamboo | Remove as fast as possible with a dry cloth or a cloth that is slightly dampened. If necessary, a household solvent can be used on a cloth. We recommend to test this on a small area first |
| Candle wax or chewing gum | Laminate Hybrid Vinyl Bamboo | Leave to harden, then gently scrape off then wipe with a well-wrung cloth. |



Installation & Warranty

For a quality finish, your floor should be installed by a trained professional. Improper installation may void your warranty. Always follow the product installation guide instructions.

For full installation instructions and warranty details, visit the technical information page at woodlandlifestyle.co.nz



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